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June 1953

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FINAL REPORT

TECHNICAL POSITIONS RESEARCH PROJECT

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Department of Engineering University of California Los Angeles

#### FOREWORD

Harry W. Case directly supervised and was technically responsible for the research described in this Final Report of the Technical Positions Research Project.

The research, conducted under the sponsorship of the U.S. Office of Naval Research, was performed in the Department of Engineering, University of Catifornia, Los Angeles. L. M. K. Boelter is Chairman of the Department.

Margaret Hubbard Jones Associate Project Leader

Submitted in partial fulfillment of Contract No. Honr-233(08)

Robert Bromberg
Robert Bromberg

Representative of the Chairman

Harry W. Case

Project Leader

Technical Positions Research .

June 1953

#### ABSTRACT

This report for the Technical Positions Research Project.

Contract Nonr-233(08), discusses briefly all techniques and materials used in the study of technical jobs found at the U.S. Naval Air Missile

Test Center at Pt. Mugu, California, and at the U.S. Naval Civil Engineering Research and Evaluation Laboratory at Port Hueneme, California. The techniques used in describing, analyzing, and classifying these jobs are presented. It is concluded that technical skills and knowledge are the important variables in these jobs, and that purely vertal techniques must necessarily fail to provide an ideal sclution to difficulties. Recommended directions for future research are presented.

Copies of the final report are available upon request from the Engineering Department, University of California, Los Angeles 24, California.

#### LACIE OF CONTENTS

	Page
FOREWORD	
ABSTRACT	
I. NATURE OF THE PROBLEM	1
II. FIRST PHASE OF THE STUDY	1
III. SECOND PHASE OF THE STUDY	2
IV. THIRD PHASE OF THE STUDY: Analysis of Civil Service Position Descriptions	3
V. FOURTH PHASE OF THE STUDY: Analysis of New Pt. Mugu Job Descriptions and Interviews	l <sub>4</sub>
VI. FIFTH PHASE OF THE STUDY: Background of Technicians	8
VII. SIXTH PHASE OF THE STUDY: Technical Jobs at the U.S.  Navel Civil Engineering Research and Evaluation Laboratory at Port Huenems, California	9
VIII. CONCLUSIONS	10
APPENDIX A - JOB ANALYSIS FORM, TECHNICAL POSITIONS  APPENDIX B - TECHNICAL JOB CATEGORIES	
APPENDIX C - DEFINITIONS OF TECHNICAL JOBS	
APPENDIX D ~ OVER-ALL VERTICAL RATINGS FOR PT. MUGU JOBS	
APPENDIX E - JOR RESEARCH QUESTIONNAIRE	
AUDENDITY P CLASSIESCATION OF TROUNTON, JORS AT PORT HIERER	

# FINAL REPORT TECHNICAL POSITIONS RESEARCH

#### I. NATURE OF THE PROBLEM:

This project was established with a rather general objective in mind:
the study of technical, or subprofessional jobs to discover as much as possible
about them. The view was held by the advisory committee that although a good
deal is known about engineers and skilled tradesman, very little is known
about the technically-trained sub-professional group, whose training and skills
lie somewhere in between those of the other two groups. More specifically, it
was proposed that a start be made by obtaining job descriptions of technical
positions and analyzing and classifying as many of these as possible. The
positions to be described and analyzed were those classified or judged to be
sub-professional in the Naval laboratories of Southern California. The material
to be used for the study was to be the existing Civil Service Position
Descriptions, which are located at the Navy Area Wage and Classification Office
in Long Beach. If time and material became available, the work was to be extended to include a study of the training of technicians, with a view to establishing recommended curricula and selection procedures.

### II. FIRST PHASE OF THE STUDY: Review of the Literature.

A complete review of the literature on technical positions was

undertaken with respect to job evaluation, selection, and training. No references containing useful data were uncovered in the fields of either selection or training. In the field of job evaluation and analysis, 307 pertinent references were discovered. These form the basis of Technical Report No. 1: A Survey of the Literature on Job Analysis of Technical Positions. Examination of these articles revealed that in only 9 of these are technical jobs explicitly recognized as problems for the job analyst.

Most of these 9 articles are quite general, merely pointing out that conventional job evaluation plans do not work well with technical people. But there is ample suggestion that in the evaluation of technical jobs too little attention has been paid to technical skills and knowledge. This technical report will appear in Personnel Psychology, Summer Issue, 1953, and will be distributed in accordance with the official distribution list as soon as reprints are available.

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The implications of this report for the conduct of the project were important. First, it was apparent that our job descriptions would have to concentrate on the skills and technical knowledge involved in a given job. Second, a new job analysis form was developed on the basis of information obtained for the report. This new form places greater emphasis upon abilities, skills, and knowledge than previous forms.

III. SECOND PHASE OF THE STUDY: Preparation for the Job Analyses.

The newly-devised job analys form was tried out, using technical

jobs occurring in the Engineering Department at the University of California, Los Angeles. The purpose of this try-out was to discover any difficulties in the use of the form, and to give the job analysts some practice with technical jobs. On the basis of this experience the form was revised. A copy of this final revision will be found in Appendix A.

# IV. THIRD PHASE OF THE STUDY: Analysis of Civil Service Position Descriptions.

As originally conceived, this project was to confine itself to the analysis of the material already collected and appearing on the regular Civil Service Position Descriptions. It became obvious immediately that much of the information which the new job analysis form called for could not be obtained from the Civil Service descriptions. It was equally obvious that the descriptions were written in order to obtain a maximum rating, not unnaturally. But due to peculiarities of the Civil Service ratings, the emphasis is largely on supervisory responsibility, a factor which has not been found to be a crucial one for technical positions. It was our judgment that the Civil Service position descriptions would not provide enough specific information to give us meaningful technical job descriptions, and that the positions were described as being so much more responsible and complex than they actually are that we would be unable to make consistent vertical ratings.

For these reasons, the advisory committee approved a modified plan. This plan was to go ahead with the analysis of the Civil Service position descriptions for one laboratory only, and then to test the classification by the use of more detailed information about the jobs concerned. For a number of reasons the Naval Air Missils Test Center at Pt. Mugu, California was selected as the laboratory to be investigated.

The Civil Service position descriptions for about 80 jobs believed to fall in the category of technical jobs were then abstracted to our newly-devaloped job analysis forms. As soon as all available material had been recorded, an attempt was made to classify these jobs into horizontal categories, or types, which would require the same general kind of training, knowledge and skills, but at various levels. The three members of the project staff made independent judgments, as to categories required and the jobs which should be placed in them. Then, by discussion, agreement was reached as to the most useful categories for these particular jobs and the specific jobs which belonged in each. Definitions of these categories, together with the P.D. numbers of the jobs occurring in each, will be found in Appendix B.

Vertical ratings (grade level) were made independently by three rators, using a four-point scale. The agreement, even after prolonged discussion, was poor. Even complete reversals occurred — one rater placing a job at the top of the scale while another placed it at the bottom of the scale — and it was impossible to reconcile the differences. The difficulty appeared to lie in lack of precise and specific information, and diametrically opposed interpretations of the rather general statements we had to work with.

The conclusions reached at this stage were that it had proved impossible to make precise judgments due to the extreme generality of the available information, and that more specific knowledge about what the men in the jubs actually did was imperative if we were to make our job categories less general or reach any agreement as to grade level.

V. FOURTH PHASE OF THE CTUDY: Analysis of New Pt. Mugu Job Descriptions and Interviews.

We were provided with copies of about 140 job descriptions prepared

by technical personnel at Pt. Mugi. These descriptions had been written by the incumbents some months previous to this. Whereas they still suffered from an attempt to gain a higher rating for the job, they did contain more specific information and more examples of what the men actually did. These were abstracted to the job analysis forms. Wherever pertinent additional information occurred in the previous job analyses based upon the Civil Service position descriptions, it was utilized.

A check list was prepared for use in interviewing the supervisors of technical personnel. For each job, information still lacking or inadequate on the job analysis form was noted on the check-list. Interviews were then arranged.

Interviews lasting about 40 minutes were conducted with the supervisors of the technical personnel at Pt. Mugu. The notes taken during these interviews, and the judgment of the interviewer were then abstracted to the job analysis form.

Since we did not uncover adequate information regarding education or previous experience, a form was prepared for this material. Then the personnel records for the incumbents were consulted, and the relevant material abstracted. This was utilized in two ways: first, the incumbent's actual education and experience was inserted on the job analysis form; second, a "standard" education and experience was calculated, based upon the median education and experience for all jobs of a single type and general level. Raters were forced to make their judgments by considering both actual and "standard" education and experience, because neither could be considered what the job actually required. This solution is recognized as being far from ideal, but it appeared to be the only workable compromise. A preferable approach would be one based upon both experimental and psychometric techniques, but it was obviously impossible in

this situation because of limitation of time and funds; and the security problem,

New horizontal classifications, or categories were made, on the basis of all the available information, by four raters independently. Discussion was utilized to arrive at a mutually agreeable set of categories and the jobs which should be placed in each. A list of these categories, together with definitions for each, will be found in Appendix C. These definitions are purposely as succinct as possible; it is believed that they are sufficient to permit accurate horizontal classification and that no useful service is performed by a multiplicity of synonyms. It is apparent that the increased specificity of information has resulted in finer discriminations among job categories. Also in Appendix C will be found a table of comparisons of the present Civil Service classification, the first classification by this project, and the final classification by the project. Comparisons are possible in less than the full number of cases, but the evident result of the study has been to make the classification more specific. In a few cases a change of general category did occur, but such changes are in the minority.

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A study of the reliability of the psychological abilities rating scales (Worker Characteristics Check List, last page of job analysis form) was undertaken. In spite of repeated revision of the definitions of the traits and the anchor points on the scale, little agreement could be reached by four raters. There appeared to be no hope for reasonable reliability, at least with the material available to the project. It was concluded that a shotgun testing program would hold greater promise of results than this rating becknique. The rating were therefore shandoned, and this sheet no longer appears on the job analysis form.

Vertical classification was again attempted, based upon the expanded knowledge of the technical jobs at Pt. Hugu. Independent judgments were made by four raters for each job, but each category was judged by itself. Then over-all ratings, on a 5-point scale, were attempted, which placed each job category in proper relation to a single category taken as a standard. In these over-all ratings 14 judgments were made by each of three raters. The results were surprisingly good: in 10 cases no discrepancy in rating occurred, in 20 cases there was a discrepancy of one point, and in four cases a discrepancy of two points. No larger discrepancies occurred. The over-all rating for each of the jobs will be found in Appendix D. These were determined by translation of the original independent vertical ratings of each category into the over-all scale by means of tables which each individual prepared showing translation factors for his judgments. Also shown are median ratings and the number of discrepancies in over-all ratings. As can be readily seen, in general the agreement is good. The number of discrepancies is not excessive for ratings of this scrt: no discrepancies in 29 cases, 66 one-point differences, and 17 cases where two-point differences occurred. There were none larger. The definition of the five anchor points for the vertical scale will also be found in Appendix D.

Thereas the results of the second attempt at vertical rating appear to be an improvement over the first, the raters are not convinced that they are meaningful. Although the ratings were made completely independently, it became apparent, during discussion, that each had found it necessary to rely upon a few key words and concepts. If design were mentioned is the job description, then the job was never rated below a given point, for example. The implications of this procedure are sobering: the rating of a particular job

man happens to use in describing his job. If he has some verbal facility, and readily catches on to the job analyst's lingo, he may gain as much as two points for his job. It appears to be an inevitable result of any system whereby the incumbent writes any significant part of his cwn job description.

#### VI. FIFTH PHASE OF THE STUDY: Background of Technicians.

Because of the general interest of the project in learning as much as possible about technicians as a group, some thought was given to possible ways of gathering information about where technicians come from, what their hobbies are, and any other characteristics which might set them off from other related groups, and thus help in the selection of technicians. As a result a questionnaire, called a Job Research Questionnaire, was developed. A copy of this questionnaire will be found in Appendix E. It was designed to elicit as much background information as possible. The plan was to compare the responses of technicians with those of engineers and of skilled tradesmen in order to discover whether or not there were any background factors which would help in discovering whether a man was suitable for technical level work, and would remain in the work. The questionnaire was administered to about 40 engineers, technicians and shop employees in the Engineering Research Group at the University of California, Los Angeles. Analysis of the results showed faw significant differences. Those differences which did appear seemed to have some relation to age, salary, or education, which factors are different among the three groups. It was concluded that any study using the questionnaire would require that the three groups be equated for these variables. It did not appear practical, therefore, to pursue this phase of the study because of

the limited funds available and the sige of the sample necessary.

VII. SIXTH PHASE OF THE STUDY: Technical Jobs at the U.S. Naval Civil Engineering Research and Evaluation Laboratory at Port Huenome, Calif,

It was proposed that a check on the new classification system be made by repeating the job analysis aspects of the study at a second laboratory. Since the time remaining before the termination of the project was not great, and since we did not ment to take a selected sample, we chose a station where there were few technicians, so that we could investigate the entire populations. The only feasible location was the U.S. Naval Civil Engineering Research and Evaluation Laboratory at Port Hueneme, California. The nineteen technical jobs at this station were described and analyzed on the basis of the standard position descriptions, interviews with both the incumbents and their supervisors, and education and experience records in the perconnel folders. The procedure was similar to that of the second study of the Pt. Mugu jobs. Classification into job categories was done independently by three raters. These were then amalgamated into a single scheme. The classifications used, their definitions, and the Position Description Numbers will be found in Appendix F. Most of the jobs here are not similar to the technical jobs occurring at Pt. Mugu. The major function of this extension of the study has been to expand somewhat the scope, to include more diverse jobs,

The median vertical ratings, with the numbers of the positions occurring in each, will also be found in Appendix F. Again we find reasonably good agreement for ratings of this sort. The comments about the vertical ratings at Pt. Mugu apply here also, however.

#### VIII. CONCLUSIONS.

The major conclusion reached by this project is that technical skills and technical knowledge are the most important factors in technical jobs, and that any job description form, like that in current use by the Civil Service Commission, which places great emphasis on various phases of responsibility and supervision will yield a minimum of information about technical jobs.

Even with the increased information provided by the supplementary procedures, it was discovered that great dependence was placed upon key words and concepts in the process of classification and rating. It was felt by the raters that the occurrence of these key words was to some extent a fortuitous matter, and related, not to the job as much as to the verbal facility of the incumbent. This is, of course, particularly true of descriptions written entirely by the incumbent, but is nevertheless applicable to job descriptions of the ordinary industrial type, where the key words are provided by the job enalyst.

A third factor of importance in determining the accuracy of the job analyses is the degree of familiarity of the rater with the details of the job. Lack of such knowledge may result in either too lenient or too harsh a judgment. Since judgments about the complexity and difficulty of the skills involved are important in analysis and evaluation of technical jobs, this factor may loom rather large, even in the classification of jobs into discrete categories.

A second fact brought to light by the investigation is the dearth of information regarding the education and experience required by various

technical jobs. The experience and education of individuals at present employed varies widely, and no standards are available. It appears to be rather important that some attention be given to the development of such standards in order that training given be related as closely as possible to training required. This would assist materially in reducing the number of years of experience required, and would provide a more certain source for technicians. At present the main source for such employees seems to be the Armed Forces Training Schools. This source is not sufficiently reliable to serve as the major one.

Although the project has achieved a reliable classification for some technical jobs, and has made available to interested offices the detailed job descriptions which represent the major investment of time for the project, we believe that our most fruitful results lie in the direction of recommendations for future research on technical jobs. It is evident that, if our conclusions are accurate, research on descriptions and analyses of technical jobs should take one or more of these directions:

- 1. The development of performance tests and paper-and-pencil achievement tests for technical areas. Only in this way can the actual skills involved be carefully defined. Attempts at verbal description of skills have been uniformly unsuccessful.
- 2. The use of job analysts with some technical training, together with therough observation of performance on the job. This would avoid dependence upon the incumbent's verbal facility or the usual job analyst's lingo, and, though not as satisfactory as the first suggestion, it would be an improvement over the existing situation.
  - 3. The use of supervisors of technicians to write the job descriptions,

To be workable this would require considerable training of the supervisors in the techniques of industrial psychology and psychometries. But since the individuals involved are largely engineers and scientists, it is likely to be an easier task than giving job analysts some technical background.

Secondly, it is apparent that much research needs to be done in the area of education for technical jobs. This is important from two points of views

- 1. From that of Junior Colleges and technical schools who would like to train for these technical positions but do not know how to do so, and
- 2. From that of the employer who would like a supply of thoroughly trained men who do not need years of on-the-job experience before they are competent to handle any but the simplest problems. A joint research team consisting of the job analysts, the selection and other personnel officers, and representatives from recognized training institutions could probably solve this problem more readily than any of them alone.

Finally, a concerted effort to construct reliable and valid measures of skills and knowledge would serve many useful purposes: the establishment of adequate selection and promotion devices, the precise definition of the skills involved, the specification of the kinds and levels of knowledge and skill to be developed by technical curricula. This may prove, in the long run, to be the least costly approach to many of the problems involved in dealing with technical jobs.

Margaret Hubbard Jones Associate Project Director

# APPENDIX A

## JOB ANALYSIS FORM -- TECHNICAL POSITIONS

1.	Identification Data		Date		
	Job Title		No.	cs	
	Incumbent		Date	Mired	
	Department		Stati	on	
	Supervisor	(Title)		(Incumbent)	
	Job Analyst				
2.	Work performed		<u>0p</u>	erations	

- 3. Skill (level) 1 2 3 4 5 6 7

  low avg. Exceptional
- 4. Job background
  - a. Tools and equipment used:
  - b. Tolerances and/or standards:
  - c. Materials used:
  - d. Special knowledge (specific, as: work out trigonometric formulas from tables, not trigonometry):

5.	Education
	a. Liberal (H.S. or College, with degree and number of years):
,	
	b. Technical (trade school, Jr. College Tech., Engineering Degree, Physics major, etc., and years):
6.	Experience (give length of time):
	a. Specific Occupation:
	b. This organization on prior jobs:
	c. Time on this jeb to attain acceptable proficiency:
	d. Other combinations of education and experience acceptable:
7.	Line of promotion
	a. Is this an entry job? Yes No
	b. Prior Jobs
	c. Next higher job:

Sources of workers

#### Job Characteristics Check-List

- 1. Job cycle 1 2 3 4 5 6 7
  minutes hrs day few days few few few 6 months
  weeks months or longer

  2. Number of jobs at one time 1 2 3 4 5
- 3. Similarity of assignments 1 2 3 4 5 essentially some- each unique

varied

- 4. Physically fatiguing 1 2 3 4 5 normal moderate extreme
- 5. Mentally fatiguing 1 2 3 4 5 normal noderate extreme
- 6. Unusual hazards: Type:

Probability of occurrence of accidents:

7. Unpleasant job aspects: Type (heat, solitude, pressure, etc.)

#### Frequency:

- 8. Unusual physical requirements: (specify great strength, etc.)
- 9. Any common physical impairments disqualifying?
- 10. Can job be performed by handicapped? (Specify)

11. Supervision receiv	ed l	2	3 moderate	4	5 general	6	7 none
12, Supervision given	l. closa	2	3 moderate	4	5 general	6	7 none

13.	Number supervised:	1 to 2	3 to 9	10-29	30-99	100-	over
		ina.	ind.	ina.	ina.	500 1n <b>đ</b> ,	500 ind.

14.	Per	sonal contacts	Never	Seldom	Frøq	ently	Constant
	a.	Public Public	1	2	3	14	5
	b.	Other dept's,	1	2	3	ļį	5
	c.	Security	1	2	3	4	5
	d.	Subordinates	1	2	3	Ţ	5
	0.	Superiors	1	2	3	<u>]</u> ;	5

		Normal		Mode	rate	Exceptional
٤.	Public	1	2	3	4	5
ъ.	Other dept's.	1	2	3	4	5
c.	Security	1	2	3	4	5
d.	Subordinates	1	2	3	4.	5
8.	Superiors	ı	2	3	- 4	5

#### Worker Characteristics Check-List

Nate, on 5-point scale, the degree to which the Job demands special shilities of the incumbent, above and beyond a minimum expected in all amployees.

Average Superior Exceptional 2 3 4 5

- 1. General intelligence
- 2. Problem-solving ability (resourcefulness)
- 3. Spatial visualization
- 4. Ability to change set
- 5. Analytical ability
- 6. Verbal ability
- 7. Mathematical ability
- 8. Sustained attention
- 9. Nanual dexterity
- 10. Detail accuracy
- 11. Perceptual speed
- 12. Mechanical ability
- 13. Ability to organize own work
- 14. Ability to organize work of others
- 15. Ability to handle people

#### APPENDIX B

#### TECHNICAL JOB CATEGORIES

#### Definition of Technical Level:

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General level of work is not of the complexity or scope of professional level work, but requires some knowledge of principles within a specialized area. Some college-level work or equivalent experience is required. Work is typically confined to a rather narrow specialty, but considerable complexity of task, knowledge of principles, and judgment may be required.

The distinction between professional and technical jobs lies mainly in the amount and breadth of knowledge of principles.

The distinction between technical and skilled jobs lies in the emphasis in the former upon intellectual rather than manual skills, and upon background knowledge.

#### Definition of Technical Job Categories

- I. Draftsman: Make accurate drawings of equipment, machines, structures, or sites. Must have techniques of drawing, knowledge of conventions and some acquaintance with specific area. May assemble data from several sources. May use formulas.
  - A. Electrical: concerned with electrical systems only, in structures or equipment.
  - B. Electronic: concerned with electronic equipment only.
  - C. Electronic Mechanical: concerned with electronic equipment and mechanical systems.
  - D. Construction: concerned with buildings, bridges or other structures, roads, and sites.
  - E. Mechanical: concerned with mechanical systems or equipment only.
  - F. Jr. Draftsman: simple drawings under close supervision. Little experience. Does not meet standards for general classification as Technician.
- II. Electronic Technician deals solely with electronic equipment: maintenance, repair, modification, operation, construction, installation, testing, calibration, design of electronic circuits.

- III. Engineering Aide: sub-engineering work of various sorts; draming, mathematical calculation, gathering of data, some supervision of construction. Duties are varied, of general engineering nature, no specialization.
- IV. Mectronic Mechanic: concerned with both electronic and mechanical systems.
- V. Mechanic Technician: concerned with mechanical systems only.
- VI. Fluids Mechanic: concerned primarily with hydraulics. .
- VII. Electronic Photo-Audio Technicians concerned with electronics, photography, and reproduction of sound.

#### Job Categories, Pt. Mugu Long Beach P.D.'s

#### I. Draftsman

- A. Electrical
- B. Electronic
- C. Electronic-Mechanical
- D. Construction

E. Mechanical

# Jr. Draftsman 3933 4:211 4229

II.	Electronic	Technician	
	2523		3545
	2530		3551
	2740		3553
	2741		3554
	2750		3769
	2774		3798
	2972		3799
	3092		3800
	3094		3802
	3095		3900
	31.06		1217
	3131		4218
	32,70		4225
	3192		4370
	3462		4488
	3467		44.91.
	3468		4493
	3495		4496
	3496		

Engineering Aide 3050 3589 III.

IV. Electronic-Mechanic

2361 2803 3353 3542

٧. Mechanic Technician

2229 3558 3558 3590 4262

Fluids Mechanic 2387 VI.

Electronic-Photo-Audio Technician 3193 3855

#### APPENDIX C

#### DEFINITIONS OF TECHNICAL JOBS

- I. Technician: One whose work requires some knowledge of general principles, often of great complexity within a limited area, and considerable background of education or equivalent experience within this area.
  - A. <u>Electronician</u>: A technician whose knowledge and skills are in the area of electronics: (N-95)
    - 1. Electronician-General: Broad, unspecialized knowledge of electronics; works on a wide range of equipment. (N-36)
    - 2. Electronician-Communications and Telemetering: Specialized knowledge in command radio, audio communications, telemetering and related areas; may work with miniature and subminiature components, pulsing and shaping circuits, serve control systems. (N-26).
    - Electronician-Electrical: Specialized knowledge of 3-phase wiring, motors, generators, heavy duty power circuits, etc. (N-2)
    - 4. Electronician-Computer: Specialized knowledge in digital computing devices; works with pulsing, shaping circuits, storage units. (N-1)
    - 5. Electronician-Radar: Specialized knowledge of radar; works with scanning circuits, radar pulsing and shaping circuits, directional antennas, indicators. (N-17)
    - 6. Electronisian-Physical Test Instrumentation: Knowledge of instrumentation, engineering mechanics, and strength of materials with electronic recording; works with small voltages, precision assembly, calibration against physical measurement standards (small tolerances). (N-11)
    - 7. Electronician-Photo-optical: Knowledge of optical instruments and photographic techniques coupled with principles of electronic control. (N-2)
  - B. Engineering Aide: A technician who has knowledge of general engineering, including drafting, investigation of engineering proposals, etc.(N-1)
  - C. Mechanician: A technician whose knowledge and skills are in the area of mechanics. (N-11)
    - 1. Mechanician-General: Knowledge of general mechanical principles, including strength of materials. (N-3)

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- 2. Mechanician-Aircraft: Knowledge is in area of aerodynamics, aircraft power plants, controls, etc. (N-1)
- 3. Mechanician-Missile: Knowledge of missiles, rocket propulsion systems, jet engines, aerodynamics and serve controls. (N-7)
- D. Instrument Technician: A technician who has knowledge of instrumentation, involving electronic, mechanical, optical, and photographic aspects. (N-6)
- II. Non-Technical Employee: One whose work does not require knowledge of general principles within area of competence; apprentice-type training ordinarily suffices. (N-20)

COMPARISON OF JOB CLASSIFICATIONS FOR PT. MUGH TECHNICIANS

٥	2nd Classiffication	11111	Engineering Aide  Engineering Aide  Electronician - Electrical  Electronician - Telemetering  Electronician - Radar	Electronician - Photo Optical.  Electronician - Telemetering Electronician - Telemetering Electronician - Telemetering	Electronician - Radar Electronician - Telemetaring Electronician - General Electronician - General Electronician - General Electronician - General Non-Technical
	1st Classification		Electronic Technician Electronic Technician Electronic Technician Electronic Technician Electronic Technician Electronic Technician	Electronic - Photo-Audio Technician Electronic - Photo-Audio Technician	Electronic Technician Electronic Technician Electronic Technician
	Civil Service Title	Laboratory Mechanic Electronic Technician Electronic Technician Electronic Technician Electronic Technician Electronic Technician Electronic Technician	Engineering Ande (General) Engineering Ande (General) Electronic Technician Electronic General)	Laboratory Mechanic (General) Electronic Technician Electronic Technician	Electronic Technician Enectronic Technician
	No. P. D. No.	1286 1328 1328 1328 1328 1328 1328 1328 1328	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2		3280 3282 3772 3772 3772 3772 3772 3772 3772

1 1	Electronician - veneral Electronician - Telemetering	1	Electronicism - Radar	1	. 4	9	Electronician - General	Electronician - Radar		Electronician - Madar		Non-technical	Non-technical	Non-technical	Instrument Technician		Electronician - Electrical	Electronician - Physical	Test Instrumentation	Electronician - Physical	Test Linstranger Cartain	Mother of the Company			Non-Technical	Electronician - Physical Test Instrumentation	Electronician - Physical	Test Instrumentation	Electronicium - Physical Test Instrumentation	1	Non-Technical	Non-Technical	Non-Technical
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	27.26	3595	3590	3568	3567	2725 2526	2524	3589	2727 3353	3073	3074	9544	. 32k	2523	2863	325	į	ł	1	i i	į
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<b>:</b>	1	•		Mechanic Technician	Electronic Technician	Electronic Technician	1	1		1	!	1	-	Electronic Technician	Electronic Technician	Mechanic Technician				Electronic Technician	Electronic Technician	1	1	1		1	1			•		ł	•	1	-	-	
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Electronician - Physical Test Instrumentation	Electronician - Radar	Electronician - General	Non-Technical		Non-Technical	Aircraft Mechanic	•	Mor-Techrical	Non-Technical	•	Electronician - General	Electronician - General	Electronician - General	Electronician - General	Electronicien - General	Electronican - General	Electronicium - General	Electronician - General	Electronician - General	Electronician - Radar	Electronician - General	Electronician - General	Electronician - General	Electronicism - General	Electrimician - General	Electronician - General	
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Electroaic Mechanic	Electronic Mechanic	Electronic Mechanic	Aircraft Mechanic	(General)	Aircraft Mechanic (General)	Aircraft Mechanic (Ld mam)	Aircraft Mechanic	Radio Mechanic	Aircraft Mechanic (General)		Bectronic Menhanic	Electronic Mechanic	Electronic Mechanic	Electronic Mechanic	Electronic Mechanic	Electronic Meeting	Electronic Mechanic	Electronic Mechanic	Electronic Mechanic	Electronic Technician	Electronic Technician	Electronic Technician	Electronic Technician	Electronic Technician	Electronic Technician	Electronic Technicism	
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APPENDIX D

OVER-ALL VERTICAL RATINGS FOR PT. MUGU JOBS

# Electronician - General

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b493	141	<b>3333</b>	3	<b>G</b>
3095	142	3334	3	1
3072	143	3332	3	1

		FILEC	tronici	an - 148	dar	
P.D.#	S-#	<u>ī</u>	2	2	Median	Discrepancies
3285	4	-	3	4	-300	1
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3714	15	2	5	2	2	0
31.92	16	1	2	1	1	i
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3717	25	2	Ş	2	2	ō
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3855	20	3	3	3	3	0
3193	21	3	3	3	3	0
3854	23	3	4	3	3	1
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		Electro	nician .	- Dect	rical		
P.D.#	S-#	1	2	2	Median	Dis	crepancies
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							1-12-1
	Electroni	cian -	Physica	l Test	Instrumenta	tilon	
3800 3799 3798 3353 3073 3074 14498	149 54 55 56 71 72 73 74 111 118	44442545844	55447545355	33332333333	44448844		2 2 1 1 2 1 2 2 2 2 2 2
	<u>E</u>	lectror	ician -	Photo-	Optical		
3050 3058	18	2 2	2	2	2		0

		Kecha	nician .	- Aircr	aft	
P.D.#	S-#	1	2.	Ž	Median	Discrepancies
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		Mech	anician	- Kiss	ile	
324 325 3558 3559 3552 3754 4165	75 79 90 98 201 206 107	4445354	4545345	4434344	14 14 15 3 14 14	0 1 1 0 1
		Inst	rument	Technic	ian	
2603 2361	46 77 78 112 113	5 3 2 5 3 4	533544	1515 BY 515	53 35 44	0 2 1 0 2 1
		Er	gineəri	ng Aide		
3051	9	-	14	5	4.5	1

## Definitions of Ancher Points for Over-All Vertical Scale

- I. Must do design, and of rather complex nature. Responsible for technical judgments; often responsible for high-level technical reports. Little direct supervision of others.
- II. Must do design, but of simpler sort than I. Has more supervisory responsibility than I; does installation and inspection. May do some report writing. Has some independence of technical judgment.
- Has no real design work, except at the simplest possible level.

  May make modifications. Independence of judgment within limited sphere. Does installation, calibration, inspection, etc. May write departmental reports. Has sound knowledge of very complex systems.
- IV. Responsible for operation of complex systems; inspection, some calibration, some installation. Independent judgment rarely exercised, and then in minor problems.
- V. Does largely installation and operation, but systems are simpler than in IV. Routine inspection. Little independent judgment.

## APPENDII E

## JOB RESEARCH QUESTIONNAIRE

This questionnaire is designed to tell us about you and your fellow employees as a group. We know something about many other employee groups, but very little about your group. We want this information so that we can study the interests and background of successful people in your kind of work. Please answer all questions. Your answers will be kept strictly confidential—in fact, do not put your name on the questionnairs. The results will be reported only as group results and will be used only for research purposes. The answers cannot affect your job in any way.

This study is being conducted by a research project in the U.C.L.A. Department of Engineering for the Office of Naval Research.

# JOB RESEARCH QUESTIONNAIRE

1.	Male Female
2.	Age: 18-20 25-29 35-39 45-49
	20-24 30-34 40-44 50 or over
3.	Åra you:
	single separated or divorced
	married widow or widower
ls.	How many children do you have? none 2 h or more
	1 3
5.	Your monthly income at present:
	below \$200 \$300-350 \$450-500
	\$200-250 \$350-400 over \$500
	\$250-300 \$400-450
6.	How many people are dependent upon this income? (include yourself):
	1 2 3 4 5 or more
7.	Wnat is your present occupation?
8.	Are any of your relatives engaged in work such as yours? yes no
	Which ones: relative field of work

9.	Living accommodations:	own home rent apartment or flat
	can apartment	rent home lease apartment or flat
	rent room	lease home live in hotel
10.	Do you happen to own an a	automobile at present? Yes no
		make year modal
		reworked or "hopped up" yes no
11.	Education completed: Che	ack where applicable.
	Grade Jr. High High School School	Trads School  College Name of Course Time in Months
	1 1	1
		2
		3
		l <u> </u>
		5
		6
		7
12	Do you intend to or are	you now obtaining additional education? Yes
12,	bo you intend to, or are	No
	If yes, which of the fall	lowing are your considering:
	high school di	iplome
	trade school	courses in your line of work
	trade school	courses in other lines of work
	general educat	tional courses at junior college or college level
	night school l	hobby or general educational courses
	college level	courses leading to a degree

	Mathematics:	Shop Co	urses :	Seid	ence Courses:
		op -00			
	Other Courses:			•	
Nu	mber of years employ	ed: C.J	2-3	1-6	<b>7-1</b> 0
Nu	mber of years employ				
Nu	mber of years employ				7-10
		11-14	15-20	20-25_	
	w many times have yo	11-14_	15-20	20-25	
	w many times have yo	11-14_uu changed em	15-20	20-25	
	w many times have yo	11-14_uu changed em	15-20	20-25	more than 2
	w many times have yo	11-14_uu changed em	15-20	20-25	more than 2
	w many times have yo	11-14_u changed em	15-20	20-25	more than 2
Но	w many times have yo  1  2-3  4-5	u changed em	15-20	20-25	more than 2
Но	w many times have yo	u changed em	15-20	20-25	more than 2
Но	w many times have yo  1  2-3  4-5	u changed em	15-20	20-25	more than 2

FIRST JOB		PRESENT JOB
	best pay offer you received	
	through private amployment office	
•	by direct application	
	through a previous employer	
-	position with most opportunity for advancement	
************	through friends	<del></del>
·	vocational advisor	
	through relative	
	location of work	
	approached by employer	
***************************************	by investing in a business	
	through an advertisement	
	through school placement office	
	through public employment	* * * * * * * * * * * * * * * * * * * *
	other, please specify	-
_		
<i>,</i>		
Did you have	a shop to work in as a youngster?	
	none at all	
CONTRACTOR AND ASSESSMENT OF THE PARTY OF TH	I used a friend's shop	

•	Check the ha	a workshop equipment that you have at present
		work bench with vise
		ordinary hand tools for woodworking
		ordinary hand tools for metal working
	***************************************	portable electric drill
		drill press
	to a trade acceptance	power saw (table)
		power saw portable
		electric sander
	***	planer
	-	wood lathe
		metal lathe
	matterior Patricks, Laboratory	joiner
٠		jig-saw
	***************************************	band-saw
	***************************************	grinder
		kiln ·
		shopsmith
	***	radial saw
	_ = =	other

actor	82l esman
musician	sales manager
artist	advertising man
wricer	stock broker
langer	stenographer
dector	bookkeeper
engineer	effice clark
clergymen	production worker
scientist	butcher
teacher	truck driver
libracian	draftsman
carpenter	tool maker
painter	electronic technician
machinist	laboratory assistant
elsctrician	pharmacist
plumber	eviator
locomotive engineer	social worker
professional athlete	nurse
automobile mechanic	your own job
radio repairmen	member of the armed forces
photographer	unskilled labor
printer	farmer
newspaper reporter	business executive

(Check	column 2	for the	most important item) second most important item) CHECK ONLY THREE third most important item)
(1)	(2)	(3)	
			bs <b>A</b>
			security
-			freedom and independence
	*******		pleasant people to work with
			opportunity to work with many people
*******		-	opportunity to meet people
			great responsibility
		-	interesting work
			varied work
			the nature or kind of work
	-	-	opportunity for creative activity
			healthful outdoor work
-	<del></del> .		employee benefits, (group insurance, sick leave, vacation with pay, medical care)
	****		opportunity to use your abilities fully
			respect of others for your job, and position it gives you among your friends
-		***	opportunity to help other people
		Contraction of the Contraction o	chances for advancement
		-	good hours
	***************************************	-	easy work
		*******	clean work
	organism particular		work which not everyone can do
			work which is familiar
		-	competition
			influence ower others

22.	Which of the fol	lowing are most important in your dissatisfaction with a job?	?
	(Check column 2 !	or the most important item) or the second most important item) CHECK ONLY THREE or the third most important item)	
	(1) (2)	(3)	
		les pay	
		job not steady	
		job too hard	
		no chance for advancement	
		no chance to attain ambitions	
		lack of freedom	
		work wonctoncus	
	-	job too confusing	
		work not in line with training	
		work too confining	
		hours bad (long or irregular)	
		job does not utilize your full abilities	
	-	poor working conditions	
	dischaggier/frenze	unpleasant superiors	
	********	unpleasant people to work with	
		dislike dealing with the public	
	**************	kind or nature of work	
		dirty work	
		being away from home	
		lack of employee benefits (medical care, sick leave, group insurance, vacation with pay)	
		job physically fatiguing	

23.	From the standpoint of value to society, place in order the types of work listed below: (place numeral 1 through 10 in spaces) (number 1 is of most value)
	Artistic (writers, musicians, actors, performers, artists)
	Clerical (stenographers, secretaries, bookkeapers, clerks)
	Technical (tool-makers, electronic, murses, draftsmen)
	Somi-skilled (butchers, truck drivers, farmers, production workers)
	Professional (engineers, lawyers, doctors, teachers, clergymen)
	Politics (mayors, congressmen, governors)
	Un-skilled labor (night watchman, building custodian, laborer)
	Business (executives, managers, salesmen, advertising mon)
	Scientific (pure research, applied research)
	Skilled trades (carpenters, painters, machinists, alectricians)
24.	List all occupations in which you have ever been employed:
1	

25.	Have you ever done repetitious production work: yes no
26.	Does it bother you to work "under pressure"? Not always
	no only if the Job is difficult
27.	Do you prefer to work: allone in small groups (3 or 4)
	with larger groups
28.	Do you, or would you, encourage your son to enter your own or a closely related field of work?
	I wouldn't insist on it but I would prefer it.
	No, I would urge him to other work.
	Yes, I would strongly urge him to do so.
	I would not attempt to influence him either way.
	Yes, but only if he showed promise and interest in the work.
29.	What length work project do you prefer: hours days months longer
30。	Do you consider your present job to be:
30。	Do you consider your present job to be:  very repetitious somewhat repetitious slightly repetitious
30.	
30.	very repetitioussomewhat repetitiousslightly repetitious
	very repetitioussomewhat repetitiousslightly repetitious varying only in details varying in major aspects
	very repetitiousslightly repetitiousslightly repetitiousvarying only in details varying in major aspectsalways different
	very repetitious somewhat repetitious slightly repetitious  varying only in details varying in major aspects  always different  When performing a work project do you usually:
	very repetitious somewhat repetitious slightly repetitious  varying only in details varying in major aspects  always different  When performing a work project do you usually:  immediately take up a pencil and paper to make sketches and jot
	very repetitious somewhat repetitious slightly repetitious  varying only in details varying in major aspects  always different  When performing a work project do you usually:  immediately take up a pencil and paper to make sketches and jot down specifications.
31.	very repetitious somewhat repetitious slightly repetitious  varying only in details varying in major aspects  always different  When performing a work project do you usually:  immediately take up a pencil and paper to make sketches and jot down specifications.  make a formal mechanical drawing and materials list.
31.	very repetitious
31.	varying only in details varying in major aspects always different  When performing a work project do you usually: immediately take up a pencil and paper to make sketches and jot down specifications make a formal mechanical drawing and materials list start to work directly with the materials  Are you usually more interested in the

33.	are you annoyed by being red	quired to interrupt or discontinue an activity?
	never	greatly
	sometimes	soon get over it
	always	does not bother me at all
	a little	cannot rest until completed
34.		which best express your reaction to working about which you lack detail design knowledge.
	does not bother me	waste no time in finding out
	avoid when possible	will not work under such conditions
	never thought about it before	uneasy about working under such conditions
35.	Do you like to do production repetition of the same cycle	
	yes	no
<b>36</b> .	Bo you tend to avoid jobs remumber of identical units?	equiring the production of a large (over 5)
	yes	no
37。	Do you prefer to work from:	
	a complete and detail	led plan or drawing
	a rough sketch or ver	rbal description of a functional nature
38.	Would you feel uneasy about or "rough" job even though	performing a so-called "quick and dirty" requested to do so?
	yes	no
39.		ertake a work project even though you did not cols or equipment at hand that you would like
	уез	no

10.	Is there one right way to do everything?
ш.	No matter how skilled you are, you cannot get the top jobs without influence or "pull".
	I agree completely
	This is often the case.
	Skill is the major factor in securing promotions
	The best man will usually get the job
	Sometimes "pull" will win, but you have to be skilled to hold the job
42.	There are inventions, such as automobile engines which can run 100 miles to the gallon of gasoline, which have been suppressed:
	I think there are but I do not know of any first hand.
	I do not believe there are any.
	I know there are from first hand knowledge.
	I know there aren't any.
43.	Do you feel that inventions which would drastically upset our economic structure should:
	be suppressed to protect those who would lose jobs and/or money
	not be released until arrangements have been made to offset
	their bad effects even though it might delay release for years
	be released as soon as private enterprise is able to do so,
	thus allowing the problems to work themselves out.

+40	The workman who makes an importan usually receives full credit (rec	ognition and money).	LVER VIERIE
	in most cases, yes	in many cases he do	es not
	as far as I know he	only rarely does he	receiva
	does	full credit	1000110
<b>15</b> •	On this side check		On this side check
	the five activities		the two most enjoy-
	which most interest		able activities
	lon:		which you actually
	listen to radio or reco	, mde	
	watch television	148	
	read for galfaignmyere	nt or study	
	read for self-improveme read for entertainment	(magazinas on newspanny)	•
	visit with friends or e	testain meets	
	attend movies	To cor natur Braden	-
	attend enorts events		
	attend sports events attend concerts, plays,	lectures etc.	-
	nerticinate in snorts	10000103, 0008	**************************************
	participate in sports		<del></del>
	rest or loaf do home gardening		
	tinker about the house		-
	attend club or church m	netinge	the same of the sa
	a costid catio of citation is	ee criigs	
	write engage in amateur drama	+10=	
	make wooden furniture o	w leni aldenaales	
	make wooden furniture o	r Rinckingers	
	make metal objects or a	ppara cus	
	build or repair sutomob	1169	<del></del>
	paint or graw	in mand	
	model in clay or carve	TH MOOD	
	make ceramics		
	Weave		
	raise animals	mandal mlanda	-
	cultivate flowers and s	becier brance	100 mm
	eat out at restaurants	matah bask syerans ata	
	collect stamps, coins, drink in bars and cockt	maten book covers, etc.	····
	drink in bars and cockt	arr Tomisea	Carl Carles
	model building	8am al	<del></del>
	raise and train animals	TOL STOM	
	gamble		<del></del>
	anateur radio operator		*************
	hunt and/or fish		-
	hike and camp out		
	pienic		-
	play cards		

Be sure to check both columns.

# 46. Check those sections of the newspaper which you read:

Alwaya	Sometimes	Rerely	Never	
****************				comic strips
		Contract Name		special feature articles
				sports news
				editorials
			tean Military Military	foreign news
***********				national news
				city or state news
	-			political comments
			-	society news
				financial page
				theater and movie criticisms
				book reviews
<del></del>	·		-	women's page
	******		<del></del>	continued stories
	-	•		advertisments
			*********	classified advertisements

(h	eve read at least two out of each three issues during the past year.)
	L5_ce
	Look, Pic and others
	Reader's Digest
	Science Fiction
	Legilar Mechanics
	photography magazines
	Esquire
	Harpers or Atlantic Monthly
	Time or Newsweek or other news magazines
	detective or orime magazines
	Saturday Evening Post or Colliers
11	National Geographic
	movie or Hollywood magazines
	aviation magazines
	wortern stories
	romance or true stories
	hunting or finning magazines
	adventure stories
	automobile magazines
	body building and health magazines

48 -	Please check which, if any, of these activities you have engaged in during the past year.
	I followed local events regularly in my newspaper.
	I gave money to the community fund or chesto
	I talked with my neighbors about practical ways in which our
	neighborhood might be made better-for example, cleaner,
	pleasanter, friendlier.
	I belonged to a labor union, businessmen's organization, or
	professional society.
	I attended meetings of some local civic group.
	I was a member of a community service organization, such as
	Parent-Teachers Association.
	I served on a volunteer committee for some community service.
	I had some contact with a local official about a local civic
	problem.
	I collected money or carried a petition for some local divic cause.
	I taught, or helped in some other direct way, a volunteer young
	people's group, such as Scouts, Y.M.C.A., etc.
	I wrote a latter to the newspaper about some community problem.
	I followed current national and international events in the
	newspapers daily, and in magazines weekly.
	I discussed political issues with my friends.
	I voted in the last national election.
	I listened at least once a month to speeches and discussion programs
	on the radio dealing with national and international problems.
	I voted in the last primary or local election.
	I signed a petition for or against some legislation.
	I wrote a letter or sent a telegram to a public official.

## APPENDIX F

#### CLASSIFICATION OF TECHNICAL JOBS AT PORT HUENPARE

## I. Technicians:

The state of the s

1. Draftsman: A technician whose primary technical skills lie in drafting; accessory technical-level knowledge is in an engineering specialty.

P.D. No.	Rating
9562	5
9 <b>5</b> 63	5
9564	5
9 <b>565</b>	5

2. Mechanician, general: A technician whose knowledge and skills lie in the area of general mechanical principles, including strength of materials.

P.D. No.	Rating
9360 9 <b>460</b>	5
9460	3
91479	L.
9528	1

3. Engineering Aide: A technician who has knowledge of general engineering principles, including some drafting, investigation of engineering proposals in various fields, etc.

P.D. No.	Ratin
9383	3.5
9390	3.5
9411	4
9480	4
9481	5

h. Sanitation Technician: A technician whose knowledge and skills lie in the area of sanitary engineering.

P.D. No.	Rating
9473	3

5. Chemical Aide: A technicism whose knowledge and skills lie in the area of chemical processes and principles.

P.D. No. 9h32

6. Hydraulics Technician: A technician whose knowledge and skills lie in the area of hydraulics engineering.

Rating 5

P.D. No. Rating 9408 4

II. Non-technical Employees:

P.D. No. 9313

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